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Hampshire HASC update of July 2018



Over 2000 people referred to the Diabetes Prevention Programme



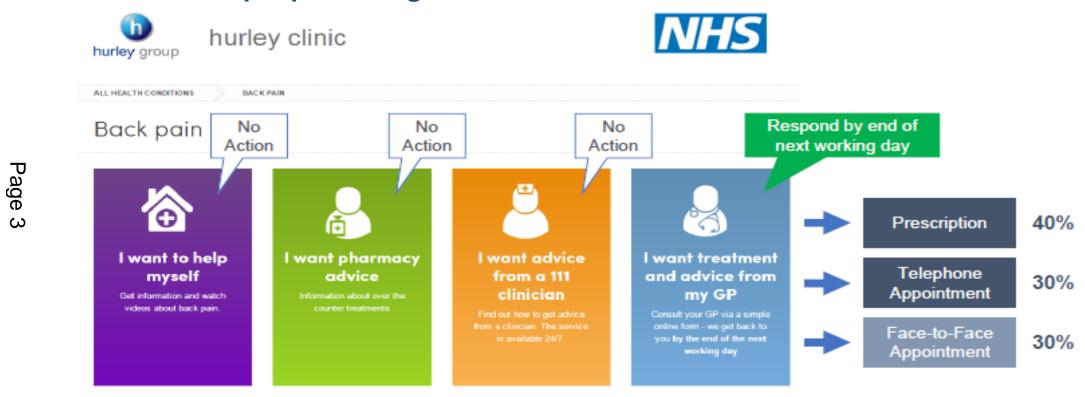
'Serenity' nurses
now working in GP
out of hours to
support people
experiencing
mental health crisis



10 children's hubs operational across Hampshire and Isle of Wight

Harnessing technology

E-consult, the online triage consultation and triage tool, now operational in 60% of practices, with over 1 million people having access



Approximately <u>two-thirds</u> of all Online Consultation requests are managed remotely i.e. without patient having to come into the practice

Supporting people in the community



Joint teams of primary and community care staff established across the area to support people closer to their homes

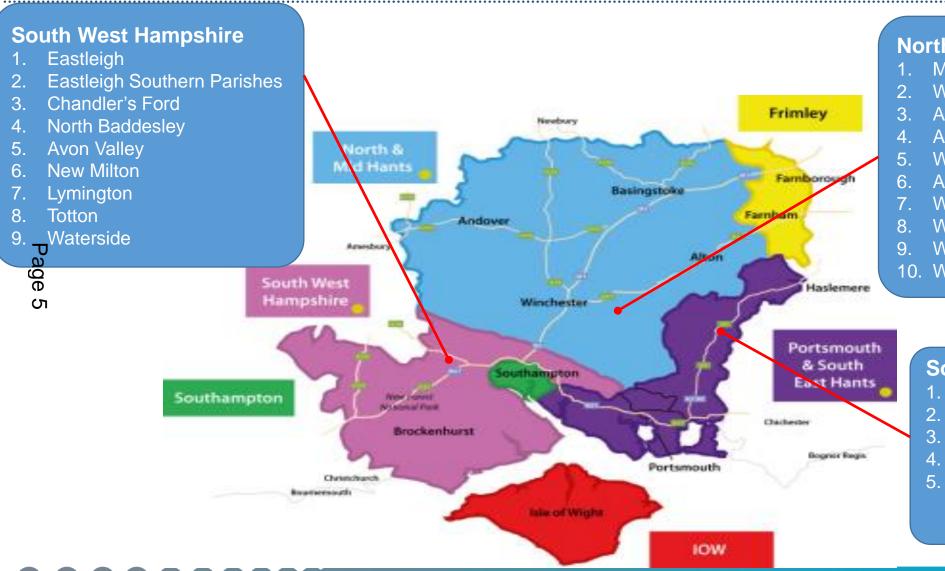


Surgery signposters



Gosport same day access service

24 clusters in Hampshire



North and Mid Hampshire

- Mosaic
- Whitewater Loddon
- Acorn
- A31
- Watership Health
- Andover
- Winchester City
- Winchester Rural North
- Winchester Rural East
- 10. Winchester Rural South

South East Hampshire

- East Hampshire
- Waterlooville
- Havant
- Fareham
- Gosport

More highlights



All statutory and mandatory NHS staff training is now portable throughout Hampshire and the Isle of Wight



Achieved £165 million cost reduction (target £208 million)



Scoping stages of the transforming care services review in north and mid Hampshire completed



Reduced cancer diagnosed following emergency presentation from 21% in 2010 (same as England average) to 17% (England average is 20%)

Financial performance 2017/18

October 2016

- HIOW NHS forecast a 'do nothing' gap of £577m gap by 2020/21 (18% of our £3bn allocation, equivalent to around £144m a year)
- This has been delivered to date but was based on a number of assumptions and did not include social care

2017/18

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- Required cost reduction to deliver break even: £186m (£209m to deliver national control totals)
- Actual cost reduction: £165m (the greatest cost reduction ever delivered by the NHS in Hampshire and IOW)

Financial plan 2018/19

2018/19 target: £218m (53m greater than 2017/18)

To deliver a step change in productivity and cost reduction will require different approaches, including:

- Collaboration: for example pathology, pharmacy distribution centres, etc
- Scale: collective procurement of medical and non-medical equipment
- Back-office optimisation: HR, finance, etc
- Partnerships: increasing retention of workforce, reducing bank and agency costs
- Reducing clinical variation



- To measurably improve health and wellbeing outcomes for the people of Hampshire and the Isle of Wight and ensure sustainable health and social care services, built around the needs of local people
 - To develop new ways of working to achieve better outcomes for all, focused on the prevention of ill health and out of hospital care

Our strategy

Supporting people to 'Start well, live well and age well'

- Empowering citizens through improved access to information
- Focusing on health and wellbeing
- Integrated primary and community care
- Delayering and improved flow
 - Sustainability of acute physical health care
 - Secondary and tertiary mental health care

Enabling the change

- Our workforce: We will collaborate on the management of our staff, recruitment and retention, and develop one HIOW workforce
- Reforming our system: We will adapt the way we work to create the right environment for transformational change across Hampshire and the Isle of Wight

System reform

Current system		New system
Reactive and focussed on treating illness		Proactive, designed to support wellness at every step
Emphasis is on the care professional A lot of care is delivered in hospital		People are empowered and encouraged to take responsibility for their own health and wellness
		An avoidable hospital admission is considered a failure
Services are variable in availability and quality		Removal of unwarranted variation and access to care 7 days a week where there is need
Focussed on organisations		New models of care based around the person

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